

Faenol Fawr's Disability Access Statement

This Disability Access Statement outlines facilities available for guests who are mobility, hearing or visually impaired.

The Faenol Fawr Hotel is a 16th Century Manor House, with grade 2* listing. We pride ourselves on meeting all the needs of our guests, although it is the case that a number of period features may make it difficult for people with limited mobility to get to all rooms within the hotel.

For assistance prior to arrival please contact reception on 01745 591691

There is a bus stop approximately 5 minute walk from the main hotel, the nearest train station is a 10 minute drive from where we are situated, when arriving at the railway station a taxi with disabled facilities can be arranged.

When arriving at the hotel, we do not have a designated disabled parking area, we ask that you unload at beginning of the pathway down to the reception area (assistance is available) we will then advise you with regard to parking.

If motorised scooters or wheelchairs are required these can usually be hired at a cost from a local company, these are best booked in advance.

The hotel has a small step situated at the main entrance; the reception entrance has a level surface and two double doors upon entering. The reception desk may be too high for those in a wheelchair; if this is the case an alternative surface may be provided.

The ground floor has a few single steps between lounge and reception, through to the toilets and also the disabled toilet.

We have public toilets and an accessible unisex toilet on the ground floor, each have a small step if coming from the reception area, otherwise easy access, the lounge areas are spacious and will easily accommodate wheelchairs.

If wheelchairs are to be taken into the restaurant a table near the main door can be provided for easy access. Our Restaurant Team can read out menus on request and the menu is available in large print by prior arrangement.

Specific dietary requirements can also be catered for by prior arrangement. We have one ground floor bedroom, which has facilities to aid disabled guests.

Unfortunately we do not have a lift in the main hotel available to transport our disabled guests upstairs – however, assistance is readily available.

Telephones are provided in the bedrooms, these are for outside calls (charged) and for summoning help if required.

Assistance dogs are welcome in the hotel, there is no additional charge.

Local attractions with disabled facilities are plentiful, we can make enquires either in advance or while you are in the hotel if you wish to visit a particular attraction.